

MADISON COUNTY ROAD DEPARTMENT

JUNE 2017

SERVICE CALL SCHEDULE

Service Request Schedule Summary

Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District		
18738	02/13/14 06/16/17	Request Schedule Closed	Durations 1,219.0 S-to-C 1,202.0 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Burks, Velma Williams Carson Rd	Williams Carson Rd District 5
Need ditches to be trenched on road entire road mainly near 141 water coming off road flooding yard							
20679	03/13/15 06/16/17	Request Schedule Closed	Durations 826.0 S-to-C 809.0 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Ables, Shane Alden Place	Alden Place
concrete busted where culvert runs into backyard.							
21044	05/05/15 06/16/17	Request Schedule Closed	Durations 773.0 S-to-C 756.0 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Brown, Augusta Gordon Rd	Gordon Rd District 5
ditches need cleaning and water is standing in rd (flooding)							
22197	02/16/16 06/16/17	Request Schedule Closed	Durations 486.0 S-to-C 469.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Bradberry, Rose Twin Cedars Ln	Twin Cedars Ln District 1
Culverts need to be replaced on Twin Cedars Ln off of Clarksdale, due to road flooding							
22199	02/16/16 06/19/17	Request Schedule Closed	Durations 489.0 S-to-C 469.0 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Sledge, Scott Arrington Dr	Arrington Dr District 2
Culverts clogged up, needs cleaning out							
22527	04/13/16 06/05/17	Request Schedule Closed	Durations 418.0 S-to-C 412.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Valentine, Tiffany Travis Cv	Travis Cv District 4
Requesting to get hole repaired in culvert if not replaced.							

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22547	04/15/16 06/19/17	Request Schedule Closed	Durations 430.0 S-to-C 410.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Gordon, Linda Hunters Row	Hunters Row District 3
Culvert is stopped up causing yard to flood, requesting for rocks or dirt around culvert							
22733	05/11/16 06/12/17	Request Schedule Closed	Durations 397.0 S-to-C 384.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Melton, Sondra Quail Ridge Dr	Quail Ridge Dr District 3
Culvert has a sinkhole at the base of it, causing the road to sink in							
23320	09/20/16 06/15/17	Request Schedule Closed	Durations 268.0 S-to-C 252.0 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Bloodworth, Jim American Way	American Way District 2
Has an erosion problem property that he is wanting to build off of Gluckstadt and Distribution Dr also wanted to know his ROW. no a							
23335	09/23/16 06/26/17	Request Schedule Closed	Durations 276.0 S-to-C 249.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Joyner, Percy Dock Chinn Rd	Dock Chinn Rd District 5
Needs culvert replaced across the road							
23429	10/25/16 06/23/17	Request Schedule Closed	Durations 241.0 S-to-C 217.0 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Jones, Cleo Ramage Rd	Ramage Rd District 4
Ditch needs to be cleaned out							
23564	12/12/16 06/23/17	Request Schedule Closed	Durations 193.0 S-to-C 169.0 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	White, Vance 118 Woodridge Dr	Woodridge Dr District 4
Bad drainage sinkholes forming holes in yard. Woodridge Dr is in the Woodland subdivision in Flora.							

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23566	12/12/16 06/12/17	Request Schedule Closed	Durations 182.0 S-to-C 169.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Dinkelacker, Daniel Smith Carr Rd District 4
Culvert needs cleaning out						
23576	12/15/16 06/15/17	Request Schedule Closed	Durations 182.0 S-to-C 166.0 O-to-C	Dig Out Medium Priority	Brown, Shirley Road Maintenance	Brombacher, John Coachmans Rd District 2
Road sinking where it was repaired last, and another hole is forming down from 108 Coachman's Rd.						
23612	12/30/16 06/23/17	Request Schedule Closed	Durations 175.0 S-to-C 151.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Wilder, Michael Matlock Dr District 5
Culvert has busted out needs replaced ASAP, and also on Sulpursprings between Potluck Rd and Oil Well						
23658	01/19/17 06/15/17	Request Schedule Closed	Durations 147.0 S-to-C 131.0 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Fortenberry, Larry Bridge Park Dr District 2
Pavement is sinking in, and it's holding stand still water which is causing the problem to get worst.						
23660	01/20/17 06/13/17	Request Schedule Closed	Durations 144.0 S-to-C 130.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Tillis, Swaveeda Hwy 16 W District 2
Culvert is caving in						
23671	01/23/17 06/16/17	Request Schedule Closed	Durations 144.0 S-to-C 127.0 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Foland, Bruce Kehle Rd District 2
Road holding water and flooding when its rain						

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23721	02/03/17 06/19/17	Request Schedule Closed	Durations 136.0 S-to-C 116.0 O-to-C	Grading Medium Priority	Brown, Shirley Road Maintenance	Unknown Jackson Rd	Jackson Rd District 5
Cut shoulders on Jackson Rd, Gordon Rd							
23724	02/03/17 06/28/17	Request Schedule Closed	Durations 145.0 S-to-C 116.0 O-to-C	Road Shoulder Medium Priority	Brown, Shirley Road Maintenance	Bacon, Cornelius Camden Rd	Camden Rd District 5
Needs shoulder work							
23725	02/03/17 06/16/17	Request Schedule Closed	Durations 133.0 S-to-C 116.0 O-to-C	Road Shoulder Medium Priority	Brown, Shirley Road Maintenance	Bacon, Cornelius Harris Road	Harris Rd District 4
Needs shoulder work							
23729	02/06/17 06/08/17	Request Schedule Closed	Durations 122.0 S-to-C 113.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Lambert, Amy Twelve Oaks Trace	Twelve Oaks Trace District 4
Culvert needs dirt on it, it has started caving in with and deep drop in it							
23732	02/06/17 06/19/17	Request Schedule Closed	Durations 133.0 S-to-C 113.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Cummings, Teresa Ramage Rd	Ramage Rd District 4
Culvert is washing out by the pond, stated that it's very dangerous							
23735	02/07/17 06/16/17	Request Schedule Closed	Durations 129.0 S-to-C 112.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Killins, Willie Ratliff Ferry Rd	Ratliff Ferry Rd District 5
Water overflowing in the ditch across from his house causing his yard to flood							

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23745	02/09/17 06/13/17	Request Schedule Closed	Durations 124.0 S-to-C 110.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Miller, Levy Harris Rd	Harris Rd District 4
Culvert is stopped up, water is washing out his property [got flags out where the culvert is stopped up at]							
23753	02/13/17 06/16/17	Request Schedule Closed	Durations 123.0 S-to-C 106.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Ford, Sheldon Bridge Water	Bridge Water Dr District 3
Culvert has an hole in it where the dirt is washing away							
23756	02/13/17 06/22/17	Request Schedule Closed	Durations 129.0 S-to-C 106.0 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Henderson, Howard Gluckstadt Rd	Gluckstadt Rd District 3
On the opposite side of this address, the ditch is decaying							
23796	02/17/17 06/22/17	Request Schedule Closed	Durations 125.0 S-to-C 102.0 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Edwards, Rodney Toulouse Circle	Toulouse Cir District 3
Backside of property on Gluckstadt Road. 6-8ft deep							
23798	02/17/17 06/16/17	Request Schedule Closed	Durations 119.0 S-to-C 102.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Perkins, Austin Cedar Hill Rd	Cedar Hill Rd District 3
Culvert installed at this address							
23847	03/01/17 06/02/17	Request Schedule Closed	Durations 93.0 S-to-C 90.0 O-to-C	Other Medium Priority	Brown, Shirley Road Maintenance	Long, Kelly Rhodes Ln	Rhodes Ln District 1
Retention area needs cutting [Lot 16]							

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23861	03/02/17 06/05/17	Request Schedule Closed	Durations 95.0 S-to-C 89.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Washington, Charles Brookville Rd Brookville Rd District 4
Needs gravel or culvert repaired on driveway [potholes]						
23864	03/03/17 06/26/17	Request Schedule Closed	Durations 115.0 S-to-C 88.0 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Hopper, Steve Germantown Rd Germantown Rd District 3
Requesting someone comes out and check the ditches because of the ditch work above his property is flooding his property						
23877	03/06/17 06/05/17	Request Schedule Closed	Durations 91.0 S-to-C 85.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Cannon, James W Sowell Rd W Sowell Rd District 1
Requesting for about 6 ft to be added on, driveway not wide enough due to vehicles keep dropping off, dont need it dug up just need						
23890	03/08/17 06/12/17	Request Schedule Closed	Durations 96.0 S-to-C 83.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Thompson, Adam Meadow Hills Dr Meadow Hills Dr District 3
Culvert has colapsed under driveway and needs to be replaced.						
23900	03/09/17 06/12/17	Request Schedule Closed	Durations 95.0 S-to-C 82.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Collier, Edgar Gluckstadt Rd Gluckstadt Rd District 3
Culvert has collapsed under driveway and there is a strong sewer smell in the ditch....told him to call BearCreek Water about the sewer						
23911	03/10/17 06/16/17	Request Schedule Closed	Durations 98.0 S-to-C 81.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Sharpe, Irene Holmes Ave Holmes Ave District 5
Ditches are stopped up real bad over in Rodgers Park near Holmes Ave						

Madison County Road Department

Reporting Dates 06/01/17 through 06/30/17

Service Request Schedule Summary

Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District		
23918	03/13/17 06/22/17	Request Schedule Closed	Durations 101.0 S-to-C 78.0 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Harper, Steve Germantown Rd	Germantown Rd District 3
Ditches was dugged out down by his neighbors house, which is causing problems for him, mud, water washing out on to his property							
23946	03/16/17 06/16/17	Request Schedule Closed	Durations 92.0 S-to-C 75.0 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Jones, Doug South Hampton Circle	South Hampton Cir District 3
Complaint: curb and gutter cracked, allowing water to drain adjacent to the storm drain pipe (not going through pipe). Pipe has not f further information is needed. 601-842-9661							
23982	03/23/17 06/26/17	Request Schedule Closed	Durations 95.0 S-to-C 68.0 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Wolfe, David King Ranch Rd	King Ranch Rd District 4
Ditch needs cleaning out, due to yard flooding							
23984	03/23/17 06/22/17	Request Schedule Closed	Durations 91.0 S-to-C 68.0 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Unknown, Mary Mallard Pointe Dr	Mallard Pointe Dr District 1
Ditches over flows, causing the river between her and her neighbors to flood causing problems to their property							
23992	03/24/17 06/23/17	Request Schedule Closed	Durations 91.0 S-to-C 67.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Evans, Charles Old Jackson Rd	Old Jackson Rd District 4
Dirt has washed away from up under the pipe							
23995	03/27/17 06/05/17	Request Schedule Closed	Durations 70.0 S-to-C 64.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	George, Trayon Barnes Rd	Old Natchez Trace District 2
Road sinking in where culvert was recently installed across the road.							

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23997	03/27/17 06/12/17	Request Schedule Closed	Durations 77.0 S-to-C 64.0 O-to-C	Ditching Medium Priority Road Maintenance	Brown, Shirley Road Maintenance	Washington, Shirley Hickory St Hickory St District 4
Water standing in ditch.						
23998	03/27/17 06/27/17	Request Schedule Closed	Durations 92.0 S-to-C 64.0 O-to-C	Signage Installation Medium Priority Road Maintenance	Brown, Shirley Road Maintenance	Manor, Tom Twin Lakes Dr Twin Lakes Dr District 1
Requesting for speed sign to be put on the North end of this address [15-20 mph]						
24000	03/27/17 06/05/17	Request Schedule Closed	Durations 70.0 S-to-C 64.0 O-to-C	Drainage Medium Priority Road Maintenance	Brown, Shirley Road Maintenance	Simpson, Ben Sugar Hill St Sugar Hill St District 5
Requesting the ditches be unstopped because the water is flooding the yard also water is standing in ditches already						
24001	03/27/17 06/27/17	Request Schedule Closed	Durations 92.0 S-to-C 64.0 O-to-C	Drainage Medium Priority Road Maintenance	Brown, Shirley Road Maintenance	Calderon, Donna North Old Canton Rd North Old Canton Rd District 1
Sinkholes near the drive way and near a utility pole and opposite side from the mail box and smaller near the ditch and driveway						
24002	03/28/17 06/23/17	Request Schedule Closed	Durations 87.0 S-to-C 63.0 O-to-C	Road Shoulder Medium Priority Road Maintenance	Brown, Shirley Road Maintenance	Edwards, Clyde Yandell Rd Yandell Rd District 1
On Yandell Rd, between 51and Old Canton Rd, the road shoulders needs work asap						
24009	03/28/17 06/09/17	Request Schedule Closed	Durations 73.0 S-to-C 63.0 O-to-C	Culvert Installation Medium Priority Road Maintenance	Brown, Shirley Road Maintenance	Unknown Garrett Rd Garrett Rd District 5
Needs culvert installed						

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Reporting Dates 06/01/17 through 06/30/17

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24012	03/29/17 06/16/17	Request Schedule Closed	Durations 79.0 S-to-C 62.0 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Smith, Bobbie Smith Ln	Virgin Mary Rd District 5
Needs ditching and culvert cleaning; road floods when it rains.							
24013	03/29/17 06/23/17	Request Schedule Closed	Durations 86.0 S-to-C 62.0 O-to-C	Other Medium Priority	Brown, Shirley Road Maintenance	House, Johnny Industrial Drive South	Industrial Dr District 1
Ditches holding water and parking lot; wants to know who's responsibility it is to fix it.							
24024	03/31/17 06/23/17	Request Schedule Closed	Durations 84.0 S-to-C 60.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Beamon, Levie Pat Lockett Rd	Pat Lockett Rd District 5
Needs culvert installed.							
24028	03/31/17 06/26/17	Request Schedule Closed	Durations 87.0 S-to-C 60.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Caller Summerlin Rd	Summerlin Rd District 5
Two culverts under road stopped up and flooding the road.							
24032	04/03/17 06/12/17	Request Schedule Closed	Durations 70.0 S-to-C 57.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Walker, Susan Lake Crest Pl	Lake Crest Pl District 3
Culvert has caved in							
24035	04/03/17 06/12/17	Request Schedule Closed	Durations 70.0 S-to-C 57.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Youngblood, Troy Lake Crest Pl	Lake Crest Pl District 3
Requesting to have road culvert check for erosion and repair							

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24042	04/04/17 06/16/17	Request Schedule Closed	Durations 73.0 S-to-C 56.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Culipher, Johnny Shamrock Dr	Shamrock Dr District 5
Road culvert is washing out							
24047	04/05/17 06/05/17	Request Schedule Closed	Durations 61.0 S-to-C 55.0 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Unknown South Court	South Court District 1
Having drainage problems							
24056	04/05/17 06/12/17	Request Schedule Closed	Durations 68.0 S-to-C 55.0 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Unknown, Leroy Old Canton Rd	Old Canton Rd District 2
Ditch not draining							
24057	04/05/17 06/22/17	Request Schedule Closed	Durations 78.0 S-to-C 55.0 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Robinson, Rev. Glen Mt Olive Church Rd	Mt Olive Church Rd District 3
Water flooding church property, thinks culvert needs to be higher							
24059	04/05/17 06/05/17	Request Schedule Closed	Durations 61.0 S-to-C 55.0 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Kuriger, Leroy North Old Canton Rd	North Old Canton Rd District 1
Drainage, culvert stopped up causing water to back up on property							
24066	04/06/17 06/22/17	Request Schedule Closed	Durations 77.0 S-to-C 54.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Chandler, Harry Castens Dr	Castens Dr District 4
Wash out Culvert near address and Hwy 22							

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24068	04/07/17 06/07/17	Request Schedule Closed	Durations 61.0 S-to-C 53.0 O-to-C	Flood/Water Related Medium Priority	Brown, Shirley Road Maintenance	Reno, Sue Mullherrin Dr	Mullherrin Dr
Neighborhood flooding due to the new pavements done on Stribling Rd leaving a big drop off at the entrance, requesting that pavem							
24070	04/07/17 06/09/17	Request Schedule Closed	Durations 63.0 S-to-C 53.0 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Demas, Lloyd Barnes Rd	Barnes Rd District 1
Ditch not draining, big hole holding mud and water that's washing out on to the road							
24075	04/10/17 06/06/17	Request Schedule Closed	Durations 57.0 S-to-C 50.0 O-to-C	Flood/Water Related Medium Priority	Brown, Shirley Road Maintenance	Smith, Ted Summit Dr	Summit Dr District 1
Culvert and ditch is stopped up, water not flowing through causing his house to flood							
24081	04/10/17 06/09/17	Request Schedule Closed	Durations 60.0 S-to-C 50.0 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Hughs, Willie Rouser Rd	Rouser Rd District 3
Portion of the road gravel has washed away under the road, close to this address							
24082	04/10/17 06/19/17	Request Schedule Closed	Durations 70.0 S-to-C 50.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	White, Eunice Loring Rd	Loring Rd District 5
Ditch, culvert stopped up all the way to the sewer							
24088	04/10/17 06/09/17	Request Schedule Closed	Durations 60.0 S-to-C 50.0 O-to-C	Flood/Water Related Medium Priority	Brown, Shirley Road Maintenance	Harris, Eunice North Livingston Rd	North Livingston Rd District 3
A creek causes her property to flood. She said we put some dirt front of ditch and that it made the flooding worse.							

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24099	04/11/17 06/15/17	Request Schedule Closed	Durations 65.0 S-to-C 49.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Rouser, Regina Lubertha Rd District 3
Culvert has an big hole, and an 6ft drop off, which makes it difficult to go in and out driveway						
24100	04/11/17 06/12/17	Request Schedule Closed	Durations 62.0 S-to-C 49.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Taylor, Ronda Yandell Rd District 1
Rocks has washed away on culvert						
24101	04/11/17 06/12/17	Request Schedule Closed	Durations 62.0 S-to-C 49.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Thornton, Linda Sonny's Rd District 4
Says county bent her culvert when they were doing some ditching in that area, causing flooding problems						
24102	04/11/17 06/12/17	Request Schedule Closed	Durations 62.0 S-to-C 49.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Hunter, Beatrice McDougal Rd District 4
Needs culvert installed						
24103	04/11/17 06/26/17	Request Schedule Closed	Durations 76.0 S-to-C 49.0 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Young, Tommy Lottville Rd District 5
Ditch too shallow, needs digging out deeper when it rains it floods property						
24110	04/11/17 06/16/17	Request Schedule Closed	Durations 66.0 S-to-C 49.0 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Hollins, Wesley Norris St District 4
Water not flowing through the drains under the ground that flows across the road, causing the ditches to stop up and flood						

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24118	04/13/17 06/12/17	Request Schedule Closed	Durations 60.0 S-to-C 47.0 O-to-C	Culvert Repair Medium Priority Need culvert installed	Brown, Shirley Road Maintenance	Anderson, Cliff 102 Camilla Ln Camilla Ln District 4
24120	04/13/17 06/16/17	Request Schedule Closed	Durations 64.0 S-to-C 47.0 O-to-C	Culvert Repair Medium Priority Culvert is bent, gravel has washed away and big hole on both sides	Brown, Shirley Road Maintenance	Lockett, Sarsan Lottville Rd Lottville Rd District 5
24121	04/13/17 06/23/17	Request Schedule Closed	Durations 71.0 S-to-C 47.0 O-to-C	Drainage Medium Priority Strom drain is stopped up and is flooding the houses to the front porch and water will stand for days after rain	Brown, Shirley Road Maintenance	Heritage Planters Point Dr Planters Point Dr District 1
24122	04/13/17 06/30/17	Request Schedule Closed	Durations 78.0 S-to-C 47.0 O-to-C	Ditching Medium Priority Needs ditching and culverts unstopped, needs gravel at end of driveway	Brown, Shirley Road Maintenance	Hughes Sharon Rd Sharon Rd District 5
24127	04/17/17 06/16/17	Request Schedule Closed	Durations 60.0 S-to-C 43.0 O-to-C	Culvert Repair Medium Priority Requesting for extension on the South side of culvert	Brown, Shirley Road Maintenance	Tucker, Randy Enterprise Dr Enterprise Dr District 3
24136	04/17/17 06/19/17	Request Schedule Closed	Durations 63.0 S-to-C 43.0 O-to-C	Culvert Installation Medium Priority Needs culvert installed. 30 feet long	Brown, Shirley Road Maintenance	Lockett, Sam Lottville Rd Lottville Rd District 5

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24138	04/17/17 06/15/17	Request Schedule Closed	Durations 59.0 S-to-C 43.0 O-to-C	Flood/Water Related Medium Priority	Brown, Shirley Road Maintenance	Hamlin, Makita Cobbsville Dr	Cobbsville Dr District 5
Water sitting in ditch, not draining, causing mosquito problem							
24142	04/17/17 06/19/17	Request Schedule Closed	Durations 63.0 S-to-C 43.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	McDonald, Johnny Inwood Pl	North Livingston Rd District 3
Pond adjacent to road caused culverts to flood over the opposite side of the road.							
24148	04/18/17 06/16/17	Request Schedule Closed	Durations 59.0 S-to-C 42.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Unknown East Sowell Rd	East Sowell Rd District 1
Gravel has washed away from under the road							
24163	04/19/17 06/19/17	Request Schedule Closed	Durations 61.0 S-to-C 41.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Saxon, Joe North Old Canton Rd	North Old Canton Rd District 1
Needs gravel on culvert							
24165	04/19/17 06/09/17	Request Schedule Closed	Durations 51.0 S-to-C 41.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Clayton Way Rd	Way Rd District 5
Ditches, culverts needs cleaning out, and needs gravel on culvert							
24167	04/20/17 06/09/17	Request Schedule Closed	Durations 50.0 S-to-C 40.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Tate, Michael Saddlebrook Cv	Saddlebrook Cv District 2
Culvert crushed under driveway							

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24173	04/20/17 06/26/17	Request Schedule Closed	Durations 67.0 S-to-C 40.0 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Tucker, Felicia Middlefield Dr	Middlefield Dr District 1	Water is standing in the front of house in yard, sidewalk and several houses next door. Causing possible damage to property states ow
24184	04/24/17 06/23/17	Request Schedule Closed	Durations 60.0 S-to-C 36.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Chinn, Vernon Virgin Mary Rd	Virgin Mary Rd District 5	Needs culvert repaired at the entrance of driveway where there's an big drop off
24193	04/25/17 06/23/17	Request Schedule Closed	Durations 59.0 S-to-C 35.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Martin, LeMoyne Normandy Cir	Normandy Cir District 3	Culvert is washing out
24200	04/27/17 06/27/17	Request Schedule Closed	Durations 61.0 S-to-C 33.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Hanson, Julie Way Rd	Way Rd District 5	Culvert stopped up and needs gravel, causing it to flood
24206	04/28/17 06/28/17	Request Schedule Closed	Durations 61.0 S-to-C 32.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Norton, Ricky North Old Canton Road	North Old Canton Rd District 1	replace or repair culvert at road
24207	04/28/17 06/14/17	Request Schedule Closed	Durations 47.0 S-to-C 32.0 O-to-C	Gravel Medium Priority	Brown, Shirley Road Maintenance	Kitchens, Cassandra Keith Dr	Keith Dr District 4	Needs gravel. Needs ditching too, if possible.

Service Request Schedule Summary

Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District	
24211	04/28/17 06/08/17	Request Schedule Closed	Durations 41.0 S-to-C 32.0 O-to-C	Ditching Medium Priority Brown, Shirley Road Maintenance	Rodger Sharon Rd	Sharon Rd District 5
Needs culvert and ditches cleaned out						
24228	05/01/17 06/01/17	Request Schedule Closed	Durations 31.0 S-to-C 29.0 O-to-C	Drainage Medium Priority Brown, Shirley Road Maintenance	Lee, Danny Cannon Run	Cannon Run District 4
Seal around box to prevent it from sucking						
24254	05/03/17 06/16/17	Request Schedule Closed	Durations 44.0 S-to-C 27.0 O-to-C	Culvert Repair Medium Priority Brown, Shirley Road Maintenance	Byron Crosswind Dr	Cross Wind Dr District 4
Culvert is washing away due to the storm						
24273	05/05/17 06/05/17	Request Schedule Closed	Durations 31.0 S-to-C 25.0 O-to-C	Gravel Medium Priority Brown, Shirley Road Maintenance	Edwards, Shanta Firetower Rd	Firetower Rd District 5
Road needs gravel/grading. Has potholes.						
24286	05/08/17 06/08/17	Request Schedule Closed	Durations 31.0 S-to-C 22.0 O-to-C	Ditching Medium Priority Brown, Shirley Road Maintenance	Richards, Emeal Old Yazoo City Rd	Old Yazoo City Rd District 1
Water standing on the road all year round causing major problems						
24287	05/08/17 06/21/17	Request Schedule Closed	Durations 44.0 S-to-C 22.0 O-to-C	Culvert Installation Medium Priority Brown, Shirley Road Maintenance	Farrell, Mark Loring Rd	Loring Rd District 5
Culvert needs to be installed						

Service Request Schedule Summary

Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District		
24308	05/10/17 06/09/17	Request Schedule Closed	Durations 30.0 S-to-C 20.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Alford, Cindy Bardin Rd	Bardin Rd District 4
Tree was cut out of road but was placed in ditch on culvert							
24310	05/10/17 06/09/17	Request Schedule Closed	Durations 30.0 S-to-C 20.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Gore, Glen Cain Rd	Cain Rd District 5
Culvert stopped up							
24343	05/15/17 06/15/17	Request Schedule Closed	Durations 31.0 S-to-C 15.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Goines, Earnest Sharon Rd	Sharon Rd District 5
Culvert/ driveway have washed out							
24349	05/16/17 06/16/17	Request Schedule Closed	Durations 31.0 S-to-C 14.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Stanley, Allen Sharon Rd	Sharon Rd District 5
Culvert installed on new property							
24358	05/16/17 06/05/17	Request Schedule Closed	Durations 20.0 S-to-C 14.0 O-to-C	Pot Holes Medium Priority	Brown, Shirley Road Maintenance	Engineering Dept Strong Road	Strong Rd District 1
If not on Strong Road it's on Oliver Road							
24371	05/18/17 06/19/17	Request Schedule Closed	Durations 32.0 S-to-C 12.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Small, Sharon Way Rd	Way Rd District 5
Culvert stopped up causing flooding							

Service Request Schedule Summary

Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District		
24387	05/22/17 06/22/17	Request Schedule Closed	Durations 31.0 S-to-C 8.0 O-to-C	Other Medium Priority	Brown, Shirley Road Maintenance	Johnson, Andre Hill Rd	Hill Rd District 4
Need drive way tied in; said he was told it would be done after the road was paved							
24391	05/23/17 06/23/17	Request Schedule Closed	Durations 31.0 S-to-C 7.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Unknown Twelve Oaks Trace	Twelve Oaks Trace District 4
Culvert stopped up [water flowing across the road causing flooding problems]							
24393	05/23/17 06/05/17	Request Schedule Closed	Durations 13.0 S-to-C 7.0 O-to-C	Pot Holes Medium Priority	Brown, Shirley Road Maintenance	Harris, Sharon Kehle Rd	Kehle Rd District 3
West end of road needs major work [pot holes]							
24395	05/23/17 06/23/17	Request Schedule Closed	Durations 31.0 S-to-C 7.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Day, Brandi Robert Paul Dr	Robert Paul Dr District 5
On Robert Paul Dr there are no ditches where the water to flow, causing water to stand on the road, also on Permenter Rd the culverts							
24396	05/23/17 06/23/17	Request Schedule Closed	Durations 31.0 S-to-C 7.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Parrish, Lester Pineview Cir	Pineview Cir District 4
Ditches are stopped up causing road to flood							
24398	05/23/17 06/23/17	Request Schedule Closed	Durations 31.0 S-to-C 7.0 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	McDonald, Johnny McDonald Rd	McDonald Rd District 3
Road is washing away							

Service Request Schedule Summary

Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District		
24399	05/23/17 06/23/17	Request Schedule Closed	Durations 31.0 S-to-C 7.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Wade, Ray Lottville Rd	Lottville Rd District 5
All 3 culverts are stopped up causing the road to flood and wash away							
24411	05/25/17 06/27/17	Request Schedule Closed	Durations 33.0 S-to-C 5.0 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Westling, Tracy Twin Cedars Ln	Twin Cedars Ln District 1
Road is collapsing from when they had that Earthquake tumbling							
24415	05/25/17 06/23/17	Request Schedule Closed	Durations 29.0 S-to-C 5.0 O-to-C	Pot Holes Medium Priority	Brown, Shirley Road Maintenance	Johnson, Mary Sharon Rd	Sharon Rd District 5
Big pot hole at the entrance of driveway							
24419	05/25/17 06/14/17	Request Schedule Closed	Durations 20.0 S-to-C 5.0 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Johnson, Richard Rouser Rd	Rouser Rd District 3
Ditches are filled with water on both sides of road; causes road to flood.							

Open Requests: 112 **121.0 S-to-C Average Duration**
103.8 O-to-C Average Duration

Total Requests: 112 **121.0 S-to-C Average Duration**
103.8 O-to-C Average Duration